

2018

MBA

MBA: 2.2

HUMAN RESOURCE MANAGEMENT

Full Marks: 70

Time: 3 Hours

The figures in the margin indicates full marks for the questions

SECTION B

Answer any five:

2x5=10

1. Define HRM.
2. Who is a capability builder?
3. What is Job Family?

OR

Why does recruitment arise?

4. What is Web-based training?
5. What is Performance?
6. What are the forms of Compensation?
7. What is the distinction between complaint and grievance?

SECTION B

Answer any five:

4x5=20

1. Discuss the importance of Human Resource Management.
2. Explain the concept of Degree of Structure in an interview.
3. State the categories of Training.
4. Explain the Performance Management cycle.
5. Explain the various modes of compensation.
6. Describe Open Door Policy and Step Ladder Policy.
7. Why is Industrial health important?

2+2

SECTION C

Answer any five:

8x5=40

1. Discuss the major functions of Human Resource Management.
2. Discuss the key elements for proper Organizational Structure.
3. Discuss the different Selection Techniques.
4. Explain the Training and Development Model with the help of a diagram.
5. Explain the process of Performance Appraisal with the aid of a diagram.
6. According to Industrial Disputes Act, who is an employee? What are the different types of employees? 2+6
7. What are the statutory Welfare Schemes to be followed by an organisation?

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